



**Heinemann**  
Asia Pacific

## Inventory Controller

Based at Hong Kong

### About the Company

We are a European travel and retail company established in Singapore in 2010. Our group has over 130 years of experience in international Duty Free & Travel Retail, stretching from distribution over retail onto high-end logistics solutions. We operate over 230 stores at 125 airports in 47 countries. We have expanded our travel retail business in the Asia Pacific region and we are currently looking for an Inventory Controller to support our upcoming retail business in Hong Kong.

The role will be reporting to the Retail Operations Manager. The candidate shall ensure smooth movement of stocks by accurately putting in place min/max settings.

### The successful candidate is expected to

- Monitor and manage stocks on-hand by careful merchandise planning, in-stock and sales analysis, promotional events' analyses, inventory forecasting and passenger's movement.
- Ensure smooth movement of stocks to replenish merchandise at the shop level
- Develop strategies that will reduce stock losses.
- Investigate non-replenishment situations by identifying exceptions and shrinkage
- Interact with Operations and Logistics teams to resolve discrepancies/issues
- Plan and execute cycle counts twice a year and account/report inventory surplus, product returns, and any other damaged or expired stocks.
- Monitor prompt posting of breakage items due to damage and expiry dates
- Transfer return merchandise to other locations i.e. warehouse or vendors as directed
- Consolidate the performance the category and maximize its potential by creating experience-oriented product line concepts
- Recognize sales and products/brands' movement trends and share the relevant information with the Operations team.
- Initiate the required measures for the adaptation of the product lines and activities
- Define retail product's lifecycle by reviewing and maximising ROI per store and recommend items for sell down or delisting

### Profile

- Holds a diploma or degree in logistics/retail with at least 5 years of planning and allocation experience
- Has strong analytical skills
- Is well-versed in brand promotions, thematic placement activities
- Is technically competent in using retail planning system (SAP experience preferred)
- Is a team player, proactive and detailed individual
- Possesses good communication skills and capable of interacting to various stakeholders